

## 5. Sharing performance data between teams and organizations

### North York FHT



**Project:** QIDS based information management clusters: leveraging privacy infrastructure, standardized EMR data and scalable analytic tools for groups of FHTs  
**FHTs:** North York, Kingston and Hamilton Clusters  
**Lead:** Dr. Michelle Greiver

### How can this project help?

This project helps with getting and documenting agreements for sharing performance data between teams and/or organizations.

### What you get

- A template, process and user manual for sharing data.
- Documents supporting the development of privacy policies and procedures.

## To get started

You need:

- Leadership and support from teams.
- Time, training and staff to implement and support the system.
- Participation in a reporting process that involves multiple teams. The project focused on the reporting processes of the Canadian Primary Care Sentinel Surveillance Network (CPCSSN) but could be applied to other joint reporting processes such as those that may be under development between teams in QIDSS partnerships.

## Things to think about

- CPCSSN provides publicly funded, national level data that allows FHTs to compare data provincially and nationally.
- Work on privacy policies applies to any kind of data sharing such as sharing between teams involved in QIDSS partnerships.

## Learn more

For more information click on the links below.

- [Presentation slide deck](#)
- [Handouts](#)
- [Presentation video](#)
- Contact Dr. Michelle Greiver at [mgreiver@rogers.com](mailto:mgreiver@rogers.com)

## Are you ready?

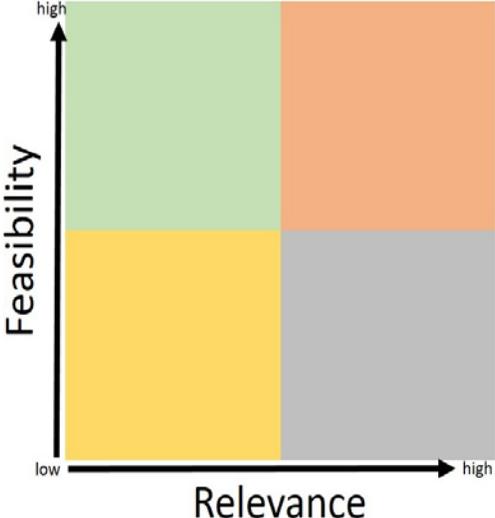
All of these innovation projects were useful and helpful for the teams that took them on. We have already heard that they are also useful and helpful to others. But not every team will be equally ready or interested in acting on all the areas explored in the innovation projects. To help you decide which area your team could or should move on first, consider the following questions:

- **Is your team's ability to work on this project high or low right now? How feasible is it?**
- **Is the problem area addressed by the project a high or low priority for your team right now? How relevant is it?**

If the project is highly relevant but you are not confident about how feasible it is for your team to work on it (or something similar), consider contacting the project team for more information. If you think your team could adopt some of the lessons and insights from a project but you're not sure about the advantages of taking on the work, consider connecting with the project team (or others) to better understand how it might be worthwhile. Finally, if it doesn't seem relevant OR feasible for your team, consider focusing on another area.

Consider using this matrix to assess the relevance and feasibility of the projects you are examining.

There is no "right" answer to whether you should take on any of the ideas in this document. This exercise is meant interested, ready (perhaps with more information) and willing to spend your limited resources to build your ability to measure and improve performance.



### Send your story

If you use any of the resources or information from this project (or even if you thought about it and then didn't!) please share your story with us. And please don't wait until you are "done"! The real value of your work is your ability to get started in order to build momentum for quality improvement. As Newton's law says, "objects in motion tend to remain in motion"! Please share your stories to keep the momentum up for all of us!

To share your story, click on this [short survey](#) (powered by Survey Monkey). If you have any questions or comments about the projects, please feel free to contact the AFHTO Quality Improvement Decision Support program at [improve@afhto.ca](mailto:improve@afhto.ca).